

## **FNB Enhanced Online Banking First Time Login Guide**

Please read (and print) this message to assist you with logging into the new Online Banking system on August 17, 2015.

Your Access ID (formerly known as User ID) will remain the same but will be case-sensitive going forward. Your Access ID will be converted to lower-case and your password has been converted to the last four digits of your social security number (first time login only).

You will be prompted to establish a new password and security challenge questions upon your first successful login.

The current Online Banking system will be placed into an "Inquiry Only" mode at 3:00 p.m. CST Friday August 14, 2015. You will still be able to login and view account/transaction information but the transfer feature will be unavailable until you complete a successful login to our new system on Monday August 17<sup>th</sup>.

Also, the Bill Pay feature will not be viewable during this time. Any bills scheduled prior to this date will be processed normally but you will not be able to view, add or change bills until you login to the new site on Monday August 17<sup>th</sup>.

### **Note**

If you are currently using spaces in your Access ID or your Access ID is greater than 19 characters, then the following adjustments will be automatically made to your Access ID:

Spaces will be removed.

Access IDs greater than 19 characters will have the extra characters removed from the end of the Access ID.

For technical assistance with your login please contact your branch or call 1-877-865-3361.